

REPAIR

8 SIMPLE STEPS FOR YOUR REPAIR



STEP 1

SELECT YOUR BUILDER

Work with your preferred builder to complete our pre-qualification process or let your Claims Case Manager know that you'd like IAG to select a builder who will meet your repair needs.



STEP 2

MEET ONSITE AND DISCUSS YOUR REPAIR

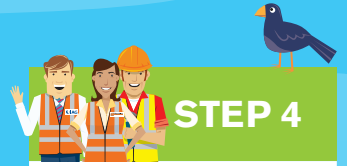
Meet onsite with your Loss Adjuster to talk over your claim; what's covered, what isn't, and what your options are. Your Rebuild Solution Manager will document your house and property.



STEP 3

ENABLE SPECIAL ASSESSMENTS

Support the specialist assessments organised by your Rebuild Solution Manager. These may include engineers and quantity surveyors.



STEP 4

APPROVE PLANS AND PRICING

Your Loss Adjuster, builder and Rebuild Solution Manager will cost your plans, then meet with you to approve pricing, including any changes you want to pay for yourself.

STEPS 1 - 4 WILL TAKE AROUND 15 WEEKS



STEP 5

SIGN THE CONTRACT AND CONTRIBUTE FUNDS

Review and sign the building contract with your builder. You'll also need to contribute your EQC funds, any excesses and money towards any additional changes you're making.



STEP 6

APPLY FOR YOUR CONSENT

With your contract signed, your builder will apply for the building consent with your local council.



STEP 7

MOVE OUT AS YOUR REPAIR BEGINS

Your home repair will begin; you may need to move into temporary accommodation while the repair is completed.



STEP 8

ENJOY YOUR REPAIRED HOME

After a final inspection, you'll be able to move on with your lives, in your newly repaired home.

STEPS 5 AND 6 WILL TAKE AROUND 10 WEEKS

STEPS 7 AND 8 WILL TAKE AROUND 20 WEEKS

TOTAL TIME - APPROXIMATELY 45 WEEKS

CLAIMS CASE
MANAGER

LOSS
ADJUSTER

APPROVED
BUILDER

REBUILD
SOLUTION
MANAGER

