

Earthquake update

December 2011



UPDATE FOR EARTHQUAKE CLAIMANTS IN THE ORANGE RESIDENTIAL ZONE

Following the Government land announcement on 17 November, 90 per cent of all land has now been rezoned. Unfortunately approximately 908 residential properties remain in the residential orange zone and our records show that your property is one of these.

We recognise how frustrating it must be to continue to wait for definitive zoning and wanted to provide you with a brief update ahead of the Christmas break.

We are working alongside the relevant agencies – the Canterbury Earthquake

Recovery Authority (CERA), EQC, Tonkin & Taylor and the Department of Building and Housing – to get answers for you as soon as possible.

Unfortunately we are unable to progress your claim until your land zone is confirmed. However, we understand that rezoning the properties in the orange zone remains CERA's highest priority.

Thank you for your ongoing patience and best wishes to you and your family for the festive season.

Merry Christmas.

ORANGE ZONE QUESTIONS & ANSWERS

Will Lantern Insurance assess homes in the orange zone?

Until we have certainty over your land zoning we will not be able to complete a detailed assessment of your home, unless it is uninhabitable. In this instance, it is likely that your home will be on our priority assessment list. We will continue to work closely with CERA to understand land decisions and progress our customers' claims.

Can Lantern Insurance proceed with repairs or rebuilding work on my house on my existing land?

No, until the Government determines the final zoning of your land we will not be carrying out any repairs/rebuilds on homes in the orange zone.

When will I hear about my land?

We've been advised by CERA that rezoning the remaining 908 orange zone properties is their highest priority along with the white zone properties in the Port Hills.



CHRISTMAS HOURS

If you have an urgent query during the Christmas/New Year period, we will be available 8.30am – 5pm on standard business days.

CERA

0800 RING CERA
(0800 7464 2372)
www.cera.govt.nz/maps

LandCheck

www.landcheck.org.nz

Earthquake Commission (EQC)

0800 DAMAGE
(0800 326 243)
www.eqc.govt.nz

